



GamblingCompliance Training Overview

Complying with the EU Guidelines and the UK's Gambling Regulatory Regime

Increasing regulation and a complex operating environment mean that organisations must ensure that all employees understand and comply with key laws, regulations and internal policies.

We are committed to providing effective solutions which meet these demands through our engaging and interactive eLearning courses.

The courses are ideal as an introductory or refresher training package for those who are interested in or currently working within the gambling industry, as well as providing licence holders with the necessary information on EU legislation to support their UK licence application.

Written by our content experts, each module has been meticulously designed to help you mitigate risk and prevent enforcement and financial penalties as a result of not having adequate policies and procedures in place, or non-compliance with the LCCP.

Our content has been peer reviewed by regulators and industry experts, as well as being awarded accreditation by the CPD.

Benefits and Features

- Time and cost effective training
- Approx. 30-50 minutes in duration
- Interactive learning with real-life case studies and assessment
- Up-to-date legislative and regulatory content
- Full reporting and audit trail capabilities
- Courses run on fully-managed Learning Management System (LMS)
- SCORM 1.2 compliant
- Tablet and iPad compatible
- Customisation available to reflect company policy and jurisdictional-specific rules
- Bespoke course design also available

LAW AND REGULATION

FATF
Money laundering is a global problem which requires a global solution. The Financial Action Task Force (FATF) is an international organisation set up in 1989 to coordinate international policy. It has issued anti-money laundering and counter-terrorist financing recommendations that member countries are required to adopt in their local money laundering laws and regulations.
Click on the jurisdictions to examine the local laws.

Map labels: ICELAND, NORWAY, SWEDEN, FINLAND, ESTONIA, DENMARK, UNITED KINGDOM, NETHERLANDS, GERMANY, POLAND, LITHUANIA, IRELAND, BELGIUM, LUXEMBOURG, AUSTRIA, SLOVAKIA, SLOVENIA, ROMANIA, HUNGARY, CROATIA, BULGARIA, SWITZERLAND, CZECH REPUBLIC, SLOVAKIA, ROMANIA, HUNGARY, CROATIA, BULGARIA, FRANCE, LIECHTENSTEIN, ITALY, GREECE, SPAIN, PORTUGAL, GIBRALTAR, MALTA, CYPRUS.

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CODE OF PRACTICE PROVISIONS

Key Changes
The LCCP revision predominantly focused on changes to the social responsibility provisions, covering the following areas:

- Research, education and treatment
- Access to gambling by children and young people
- Information to players on responsible gambling
- Gambling management tools
- Customer interaction
- Self-exclusion
- Provision of credit
- Display of rules
- Alcoholic drinks
- Marketing, advertising and fair and open terms
- Compliance with advertising codes (lotteries)
- Complaints and disputes
- Local risk assessments

Click on the blue boxes to see the significant social responsibility provision changes in more detail.
For further information, GamblingCompliance has created a comprehensive document of the changes, available to view here.

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Self-exclusion
Under the National Online Self-exclusion scheme multi-operator self-exclusion schemes are introduced. From April 2018, non-remote operators must have in place procedures for individuals to self-exclude themselves from all operators of a similar type within the area they live and work via a single request.
The Gambling Commission is working towards a multi-operator self-exclusion programme for remote operators, due to come into force in 2017.



2016 eLearning Course Catalogue:

Anti-Money Laundering

Ensure that your organisation has adequate money laundering controls and that employees understand their obligations in detecting and preventing money laundering, criminal spend and combating the financing of terrorism under the Proceeds of Crime Act (POCA).

Anti-Bribery & Corruption

Safeguard your organisation in accordance with the UK Bribery Act, by creating systems and controls to manage the risk of bribery and corruption.

Data Protection

Be aware of the principles and the lawful use of customer data under the UK Data Protection Act.

Health and Safety

This course contains the key topics under the Health and Safety at Work Act, to safeguard your employees from work-place risks and hazards.

Information Security

The licensee is required to report any information breaches to the Gambling Commission. This module raises awareness of how to keep your organisation's and customers' data secure, as well as serving as a best practice guide to information security.

Licence Conditions and Codes of Practice (LCCP)

Understanding and adhering to the LCCP is a requirement for any operator submitting a licence application, and remaining compliant once a licence has been granted. Personal management licence holders must create a culture which ties into the objectives of the LCCP and the UK's licensing objectives.

Player Protection and Corporate Social Responsibility

To obtain a licence, operators must have policies and procedures which incorporate socially responsible gambling systems and controls intended to recognise vulnerable gamblers and minors. As part of the LCCP, the Gambling Commission expects staff to be trained on a range of legal requirements, including self-exclusion measures to administer these systems effectively for their customers.

Regulating the Advertising of Gambling

Under the LCCP, licensees must comply with the advertising codes of practice and ensure that advertising is fair and not misleading, and in accordance with the UK's Advertising Standards Authority (ASA).

Understanding Problem Gambling

This course has been developed in partnership with Gambling Therapy in order to provide operators with the key knowledge, including clinical tools and processes, to understand and support individuals who may suffer from a gambling problem.

Implementing the Gambling Compliance eLearning has allowed the MyLotto24 Group to significantly improve consistency in the delivery of compliance training. Our team members report finding the training engaging, easy to digest and a great tool for improving their awareness. We also really like the fact that we now have a clear audit trail for internal and external review purposes, including evidence of the learning outcomes being met through the end of course assessments.

Andrew Poole – Compliance Manager at MyLotto24